

Electronic Acknowledgement Receipt

EFS ID:	5218353
Application Number:	10687956
International Application Number:	
Confirmation Number:	9862
Title of Invention:	Method and system to provide expert support with a customer interaction system
First Named Inventor/Applicant Name:	Robert Joyce
Customer Number:	21186
Filer:	James A. Scheer/Lisa Harris
Filer Authorized By:	James A. Scheer
Attorney Docket Number:	2950P085
Receipt Date:	24-APR-2009
Filing Date:	17-OCT-2003
Time Stamp:	18:02:41
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1300
RAM confirmation Number	5058
Deposit Account	230920
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment Submitted/Entered with Filing of CPA/RCE	p96759amendment.PDF	812848 a35be00d346f1194cc04697a3c091c7e57a: 9021	no	17

Warnings:

Information:

2	Extension of Time	p96759extoftime.PDF	73003 7f0263878edf710a890bd029e6c218af7(db) 8%ce	no	1
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Warnings:

Information:

3	Request for Continued Examination (RCE)	p96759rce.PDF	93297 a72fa59beb9f4f7ba522c230fb69570170eff 940c	no	1
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Warnings:

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Information:

4	Fee Worksheet (PTO-875)	fee-info.pdf	31896 8099e48152e0ff5d05d64ff6e154740c8d1003 f5	no	2
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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